



April 14, 2020

To Our Valued Customers:

RE: COVID-19 Response Update

Vertical Cable remains open and ready to serve you during the Covid-19 outbreak. We continue to process orders for both ground and LTL shipments. As the outbreak spreads, we are seeing more and more shipping delays. Vertical Cable will not be held responsible for delayed carrier shipments. Please plan for increased transit times and be sure someone will be at the site to accept your delivery. Vertical Cable will not be liable for reconsignment, storage, or fees for excess delivery wait times for any shipment.

Thank you for your understanding and support. Stay safe!

Sincerely,

Vertical Cable Management